

QRD10 - Corporate Social Responsibility Policy

Smith & Ouzman Ltd has an on going commitment to our Corporate Social Responsibility and recognise the importance of undertaking ethical business practices, ensuring the health and safety, well being and training of our employees, controlling our impact on the environment, and having a positive impact on the society and communities that we work within.

We undertake to achieve this by working with our customers, employees, suppliers, business partners, communities and other stakeholders to act on our responsibilities by working within our core business principles:

1. We recognise that our social, economic and environmental responsibilities to our stakeholders are integral to our business. We aim to demonstrate these responsibilities through our actions and within our company policies.
2. We take seriously all feedback that we receive from our stakeholders and, where possible, maintain open dialogue to ensure that we fulfil the requirements outlined within this policy.
3. We shall be open and honest in communicating our strategies, targets, performance and governance to our stakeholders in our continual commitment to sustainable development.
4. We are committed to full legal compliance in all that we do.
5. We aim to provide a safe, fulfilling and rewarding career for all our employees.
6. We actively assess and manage the environmental impacts of all our operations.
7. We will further develop our standing as a responsible business in the community.
8. We strive to support local, national and international causes where we have a business presence.
9. We will benchmark and evaluate what we do in order to monitor our outputs against our targets and objectives.
10. We will operate in a way that safeguards against unethical or unfair business practices.