



Telephone & Internet Registration

“I used Smith & Ouzman to log telephone and internet canvass returns and was extremely satisfied with the overall level of service and support that I received. I would not hesitate to recommend the company to other users.”

Election Services Officer, Tynedale Council.

“Just a quick line to thank you and your team for the very successful canvass this year online.”

Electoral Services Manager, Broadland District Council

Our tried and trusted telephone and internet response service has been developed specifically for authorities carrying out their annual voter registration.

The comprehensive system has undergone rigorous testing and has become the chosen route for many UK authorities keen to reap the benefits of providing this service and cutting costs on return postage fees, handling data capture and processing return mail. It also simplifies the postal/proxy vote application issue and our reporting offers full flexibility.

For the electorate, the addition of a telephone and internet-based system provides a quick, easy and accessible method of registration, available 24 hours a day, seven days a week.



SMITH & OUZMAN LTD

Integrated Communication Solutions



Telephone & Internet Registration

About S&O

Smith & Ouzman has been providing commercial and security print solutions across the globe for more than 60 years. Established as one of the largest privately owned security printers in the UK, we have earned a reputation for quality, service and integrity which is trusted worldwide.

We have extensive experience working with election authorities and our commitment to delivering the highest standards of quality and security is renowned.

Smith & Ouzman has been accredited to the International Quality Assurance standard ISO9001:2000, and to ISO27001, the International Quality standard for Information Security Management Systems. Together, these ensure that we follow well-documented quality and security procedures throughout the lifecycle of every project, that we monitor and assess quality and security at every stage of the production process and conduct internal and external audits regularly throughout the company to maintain these high standards.

Smith & Ouzman Ltd

Brampton Road
Eastbourne
East Sussex BN22 9AH
England
Telephone: +44 1323 524000
Fax: +44 1323 524024

print@smith-ouzman.com
www.smith-ouzman.com

The S&O Approach

S&O Freephone Telephone Service automatically:

- Answers the call
- Plays a recorded message offering a number of options
- Updates the authority's database

S&O Internet Service offers:

- A personalised webpage, allowing authorities to incorporate their text and branding
- Tailored messages to suit specific requirements
- Hyperlink to councils' own websites
- Return data files available in a range of formats compatible with existing election software
- Time saving for Authority Staff

To try our telephone service, call 0800 021 7516 using the following security codes:

Part One: 123456

Part Two: 9876

Or, logon to

<http://sampletown.register2vote.org.uk> using the following security codes:

Part One: 123456

Part Two: 9876

Postcode: BN22 9AH

Alongside our telephone and internet registration service, Smith & Ouzman has a long history in the 'print and supply' of a comprehensive range of electoral products:

- ballot papers
- postal ballots
- poll cards
- voter registration forms
- nomination forms
- voter's identity cards
- ballot boxes and full range of associated products

Our complete in-house production capability includes IT, design, printing, personalising and dispatch, ensuring we have complete control at all times.